LET’S TALK

Providing virtual ESL learning support from a distance

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Manukau Institute of Technology
Context
Manukau Institute of Technology
Multicultural
Manukau Institute of Technology

Learning Support Centre • Academic Support • Virtual classroom • Blackboard
Remote support because...
Equitable support for learning particularly ESL students (400)
Pilot Lecturers Students Topics Preparation Cross transactional distance (Moore 93):

Structured lessons, lead to dialogue and further learner autonomy
The lesson was interesting
The lesson helped me understand the topic
I am comfortable using the Wimba classroom
I would like to see more ESL Lessons through Wimba

N=65

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

No, not at all  No, not really  Yes, a bit  Yes, completely
65 students
Short timeframe
Positive results
What did we learn?

Lecturers

Advisor

Technical issues
It works if...

Coordination and collaboration

Technical sorted

Support from teaching staff

Blended orientation
Discussion
Thank you.

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